

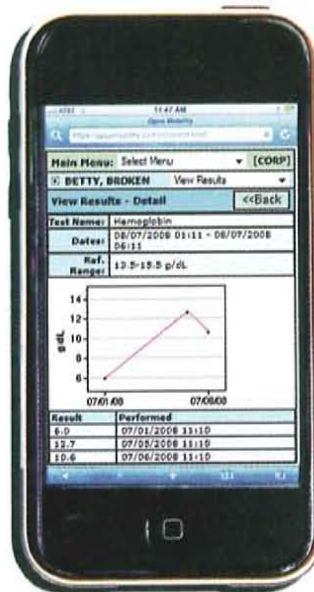
# New Lab Information System Features Smartphone Reporting

Opus Healthcare Solutions, Inc has introduced the latest version of its OpusLaboratorySuite, which includes remote reporting, allowing clinicians to view results on a smartphone or PDA via a cell phone network or hospital Wi-Fi connection.

"The smartphone capability enables clinicians to quickly scroll through results and view data from a variety of screens or information sets instead of having to wait for a static document sent by fax or e-mail," says Fred E. Beck, JD, president and cofounder of Opus Healthcare Solutions.

The OpusLaboratorySuite can be integrated with most major hospital information systems and is available on an installed or application service provider basis. Some of the new system's features include rule-based reporting, quality control prompts, call management, and integrated data export to Microsoft Office.

By providing a single database solution, the OpusLaboratorySuite can be integrated for enhanced data sharing and patient reporting. The modules include the following:



- OpusMicro, clinical microbiology system;
- OpusAP, anatomic pathology system; and
- OpusMReport, management reporting system with data-mining utility.

The new laboratory information system is fully integrated with the OpusClinicalSuite series of Web-based products, which include systems for clinical documentation, order management, computerized physician order entry, medication administration, and Web portals for remote physician access. Opus systems use an integrated Health Level 7/XML interface engine to collect disparate clinical data from

other systems in a hospital or clinic, which provides a single point of access for clinicians to retrieve all patient information.

For more information, visit [www.opushealthcare.com](http://www.opushealthcare.com).

## Module Tracks RAC Requests Online

MRO Corp has announced RAC Tracker Online, a request management program that enables hospitals to effectively manage the entire recovery audit contractor (RAC) process.

The new module will allow healthcare providers to manage incoming RAC requests from the initial audit through the appeals process and payment resolution. It also creates detailed trend analyses, identifying steps that will allow providers to enhance the claims process and avoid future audits.

Many RAC reviews begin with a release of information (ROI) request. RAC Tracker Online will be integrated with MRO's ROI Online, as well as offered as a stand-alone product. RAC Tracker Online does the following:

- facilitates data entry of patient demographics, services provided, etc;
- coordinates RAC processing workflow;
- organizes provider requirements, process summaries, error analyses, and deadlines;
- captures requested documentation and RAC-related correspondence; and
- manages ROI, financial, and RAC reporting.

With RAC Tracker Online, the RAC request is logged into the system as a normal ROI request, and the healthcare provider uploads the requested documentation for delivery to the RAC. Automatic RAC requests with no required medical documentation

## Software Captures Patient Info

AHI Software, Inc, a provider of on-demand patient access management solutions, recently announced the launch of its eligibility verification solution.

AHI's Eligibility Verification provides automated, real-time verification of the critical fields of a patient's insurance eligibility data, such as name, Social Security number, and policy number, so hospitals can quickly verify a patient's insurance eligibility at the time of registration. The system automatically compares the data with all major payers, including many regional and smaller payers.

In addition, the system automatically checks self-pay registrations against Medicaid to identify potential coverage. Depending on patient financial service policies, the copay, coinsurance, and deductible information provided by many payers can be used at preregistration or registration to request payment or make arrangements for patients to satisfy their financial responsibilities.

For more information, visit [www.ahissoftware.com](http://www.ahissoftware.com).

can also be logged into the system for reporting purposes. Once the RAC has reviewed the claim and medical records has made a determination as to whether there was any overpayment or underpayment, the information is logged into the system. If the provider does not agree with the decision, the program offers an automatic appeal letter generation capability.

For more information, visit [www.mrocorp.com](http://www.mrocorp.com).